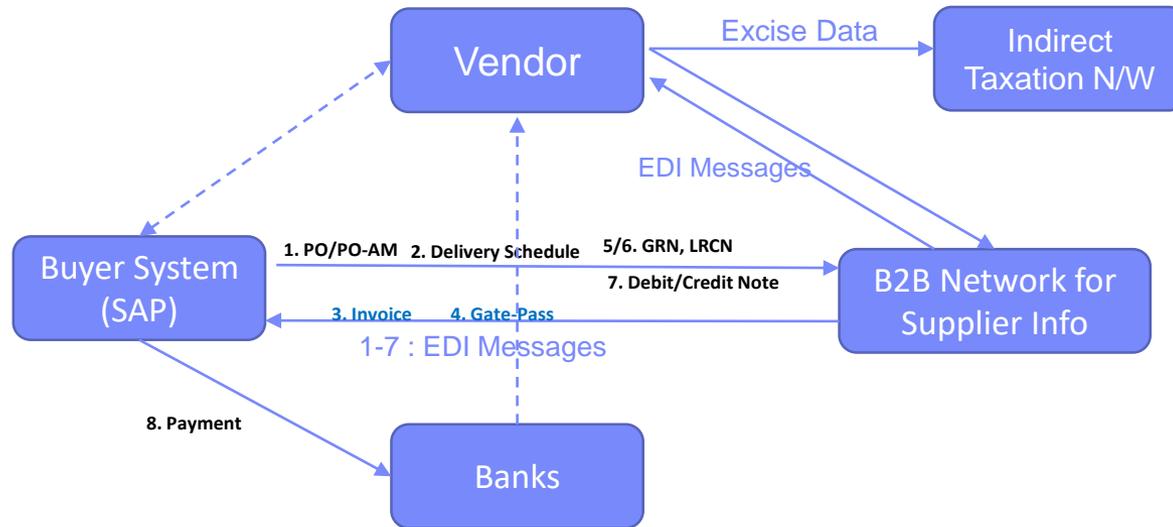


# Invoice Reconciliation Using Blockchain

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IBM Research – India



✗ Delayed/ Inconsistent Visibility of Invoice Workflow

✗ Asynchronous Dispatch Schedule and Shipping Notice

✗ Disputes on Payment Delays/ Amount Paid

✗ Complex Reconciliation Process for Input Tax Credits

- Multiple distrusting parties
- Sequence of point-to-point EDI messages – from Purchase Order till Payment
- Multiple blind spots in the process for each of the parties – not all parties have the same state of truth at all times
- Process non-compliance results in delay, disputes, and inefficiencies

# Why Invoice Reconciliation using Blockchain? IBM Research

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## Ad-hoc and Non-core Vendors

- OEMs often deal with majority of ad-hoc, non-strategic vendors
- Number of transactions with such vendors could be less (< 40%) but are often source of non-compliance, disputes, and eventual delay in both operations and finance
- Blockchain smart contracts ensures a *standard* invoice lifecycle process is choreographed with all vendors, thus avoiding non-compliances and disputes

## Non-compliance in EDI (Electronic Data Interchange)

- Non-compliance in EDI (header, line item errors) are common with ad-hoc vendors
- Disputes due to non-compliance are settled through length off-line resolutions

provides the choreography

- Blockchain smart contracts can flag, validate, and auto-correct non-compliance in EDI

# Why Invoice Reconciliation using Blockchain? IBM Research

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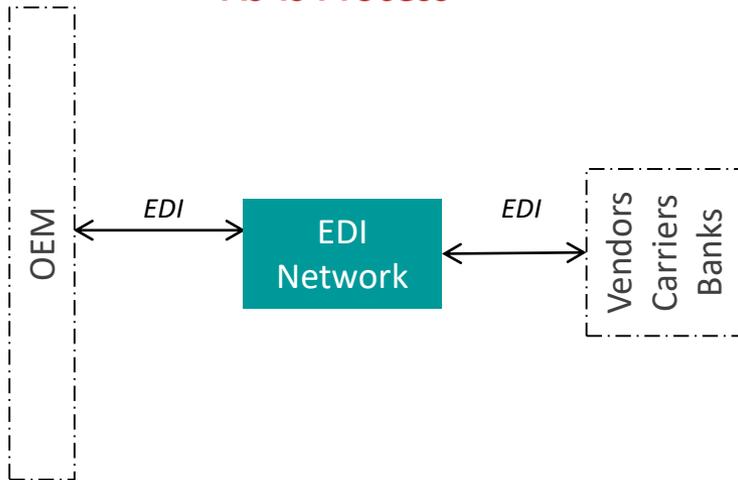
## Multi-party Disputes

- EDI are 1-1 message exchange between two parties
- Multi-parties (OEM, vendor, carrier) do not have full visibility on messages exchanged
  - Goods received notice from OEM to Vendor is not visible to carrier and can contest the claim on the delivery time
- Blockchain ensures shared visibility and consensus among multiple parties

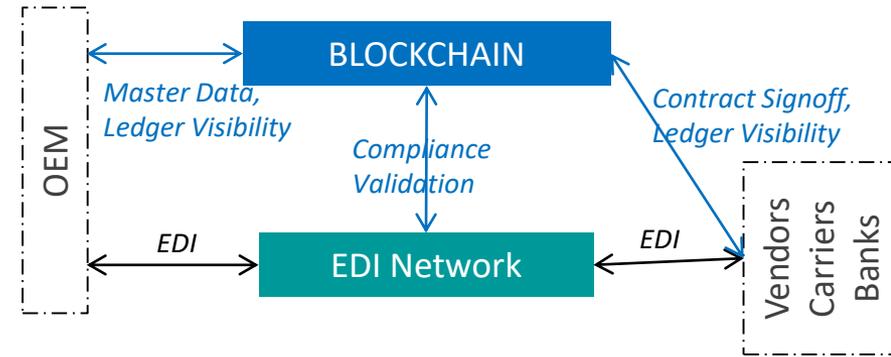
## Choreography on Messaging Infrastructure

- EDI Business network is a messaging infrastructure that ensures EDI exchanges
- Choreography of processes (like invoice lifecycle) is required for dispute-free, compliant, and efficient workflow
- Blockchain smart contracts on top of EDI Business network provides the choreography

## As-Is Process



## Blockchain Assisted Compliance



## ISSUES:

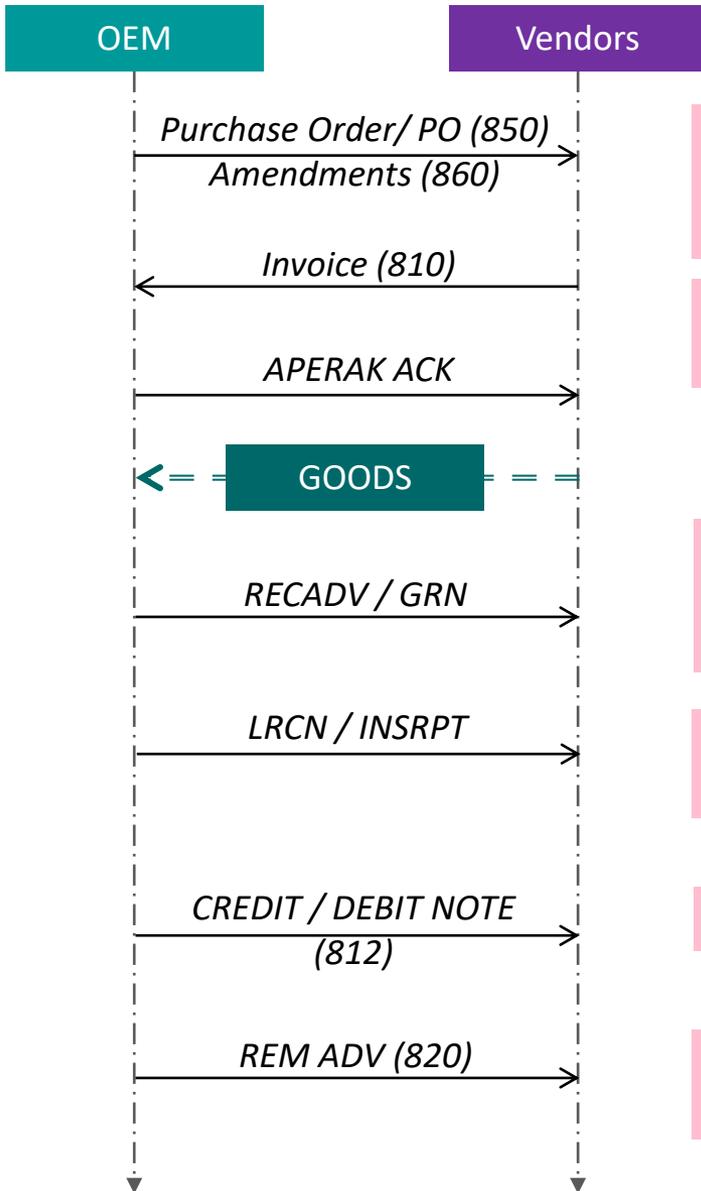
- Collaboration via point to point message infrastructure – no shared state
- PO-Invoice reconciliation is costly, manual, with sometimes lengthy dispute resolution
- Lack of global visibility across the network

## IMPROVEMENTS:

- Shared state provided by new blockchain “overlay” infrastructure
- Blockchain enforces: Choreographed process execution, Compliance validation, Single world state, Contract sign-offs and fast audits
- → Invoice reconciliation is rapid and less error prone

EDI: PO, Invoice, REC ADV / GRN, INSRPT / LRCN, Credit/Debit Note, REM ADV

## Typical As-Is Process



## Potential Disputes and EDI Non-compliance

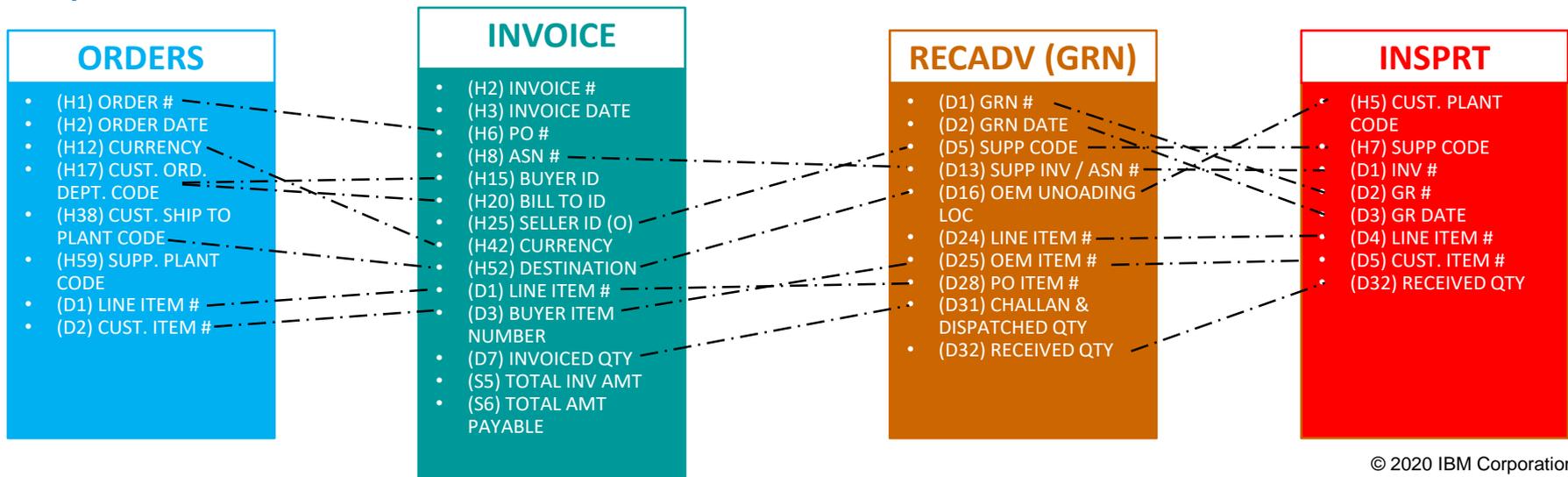
- Wrong data (Vendor, Plant, Material)
- Cost conflict
- Wrong invoice line items
- Tax miscalculated
- Disagreement among OEM, vendor, and carrier on the goods delivery time
- Wrong line items on inspection report
- Mismatch on invoice line items
- Mismatch on invoice and credit/debit note line items

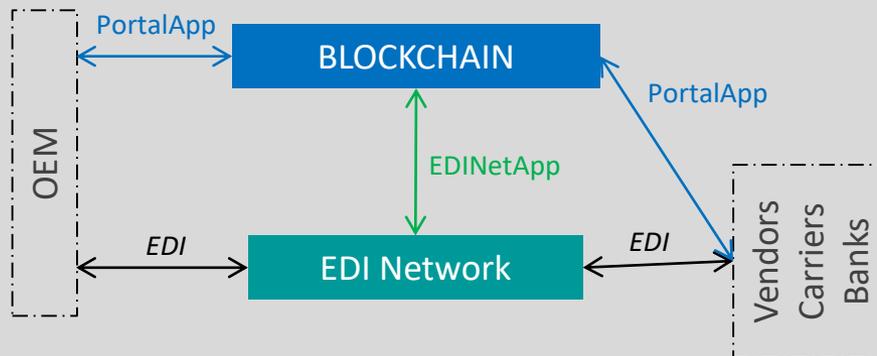
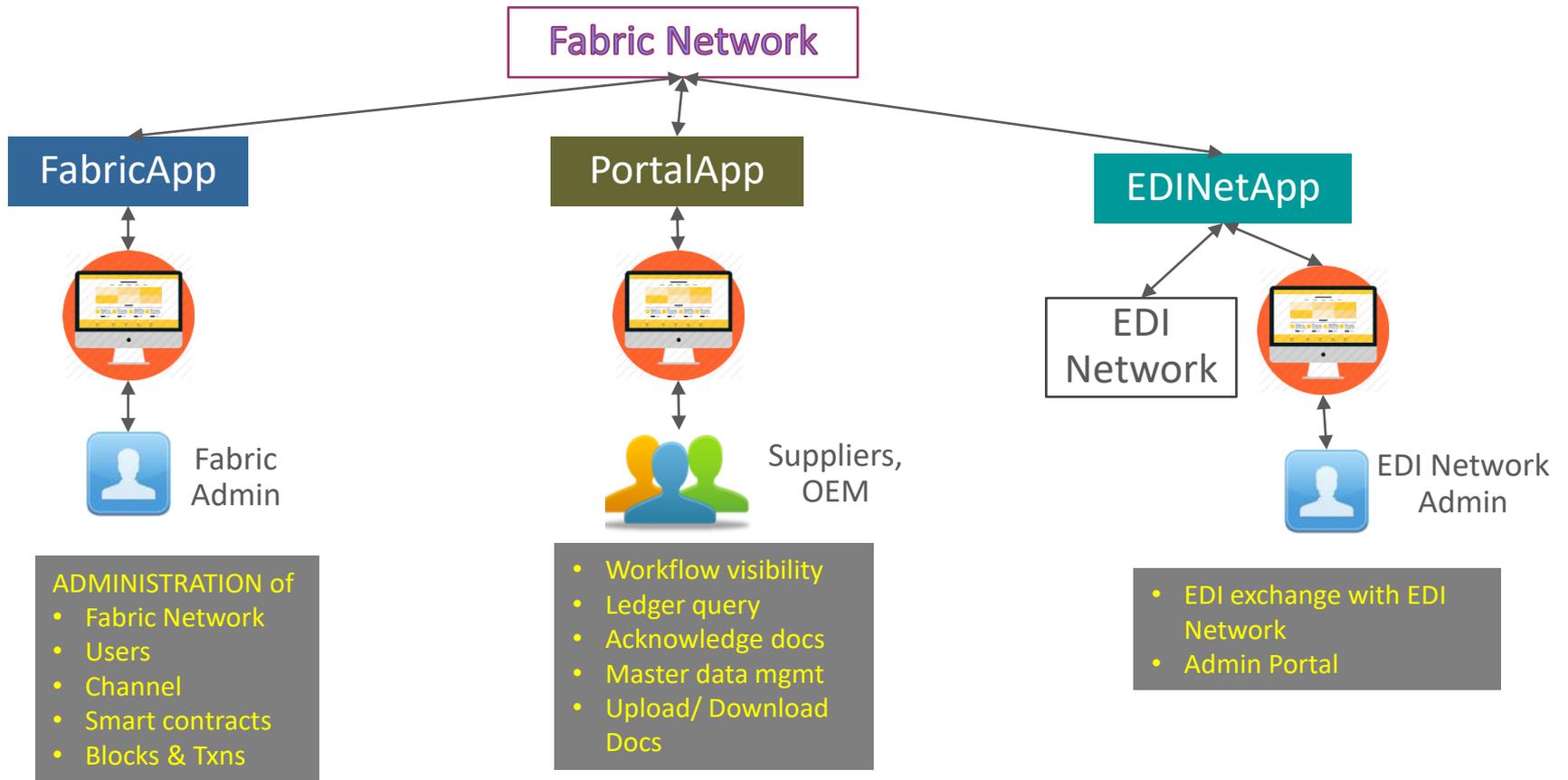
## Blockchain Assisted Compliance

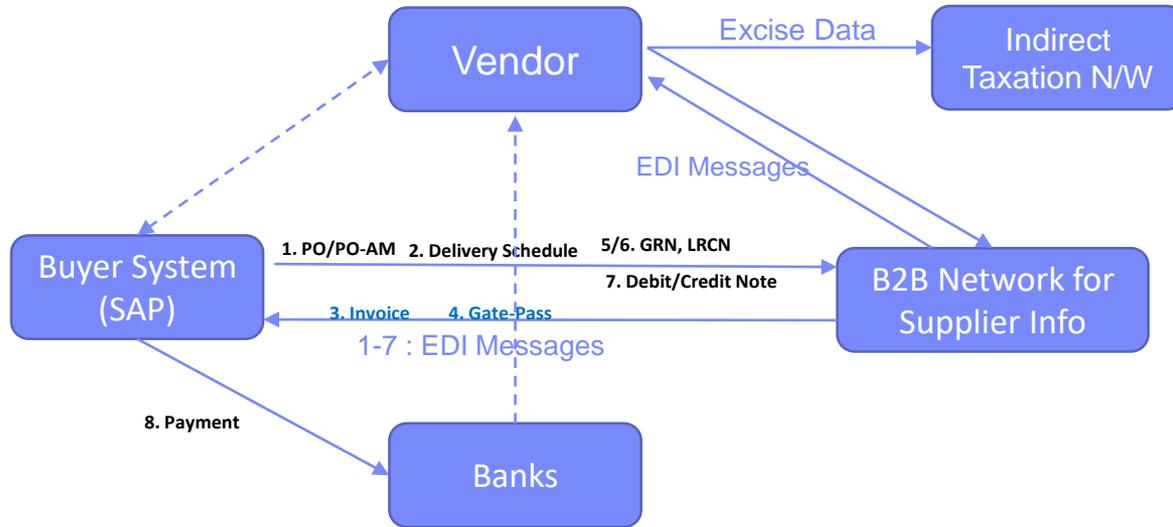
- Cross Validation with Master Data (Vendor, Plant, Material)
- Contract Sign-Off
- Vendor Acknowledges PO
- Cross Validation with PO
- Tax Validation
- Workflow Creation
- Cross Validation with Invoice
- Goods received time consensus
- Workflow Update
- Cross Validation with Invoice
- Workflow Update
- Vendor Acknowledges Receipt of Rejected Items
- New ledger entry
- Cross Reference with Invoice
- Cross Reference with Credit/Debit Note
- Workflow Update

- Smart Contract Validations
  - **Document:**
    - Duplicate/Updated
  - **Field Level:**
    - Mandatory/Optional
    - Field Value Integrity (Date formats, Integers, Positive, Non-Zero, ...)
  - **Intra-Document:**
    - Computational (Tax, Price, Total Amounts, ...)
    - Conditional (Only 2 of the 3 tax fields can be non-zero, ...)
  - **Inter-Documents:**
    - Precedence Validation (PO and ASN should be received before Invoice)
    - Cross Validation (Cross validating dependent fields across documents)
  
- Errors and warnings are stored and EDIs with non-zero errors are given INVALID compliance status, which needs to be acted on.

## Example: Inter-Document CV







✗ Delayed/ Inconsistent Visibility of Invoice Workflow

✗ Asynchronous Dispatch Schedule and Shipping Notice

✗ Disputes on Payment Delays/ Amount Paid

✗ Complex Reconciliation Process for Input Tax Credits

✓ Real-time Shared Visibility of Invoice Lifecycle

✓ Seamless Integration with Different Systems

✓ Buyer Payment Lead Time Visibility

✓ Automated Payment/Tax Reconciliation

✓ Trusted KPIs

✓ Identification of common errors

✓ Can also handle remote product assembly lifecycle



Thank You!

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